



## **Job Description**

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| <b>Role:</b>              | Broadcast Technician - Cyprus                                                                                 |
| <b>Location:</b>          | Akrotiri, Cyprus                                                                                              |
| <b>Reports to:</b>        | Technology Manager, Cyprus                                                                                    |
| <b>Key Relationships:</b> | Local BFBS staff, UK & International Engineering teams, Service Delivery Team, & all Technology support staff |

### **Role Summary:**

The Broadcast Technician - Cyprus, based Akrotiri, Cyprus will support all broadcast systems across Cyprus.

Reporting to the Technology Manager, Cyprus, they will be expected to support broadcast and IT systems to enable delivery of our TV, Radio, and Digital services and on occasion, they will support our Outside Broadcasts and Live Events.

The role is varied, with rarely two days the same, and will be a mixture of planned routine maintenance, compliance checks and installation at our radio studios, offices, transmitters item and cinemas, along with more reactive work to new requests or technical faults.

BFBS will support the successful applicant's knowledge growth through our training programme, and in house training and mentoring. Through this role the Broadcast Technician will develop experience in satellite communication, digital audio routine and digital mixing desks, audio playout systems, IT support, FM transmission systems, along with general building upkeep and infrastructure maintenance.

### **Your Main Responsibilities:**

- To support all technological systems and workflows associated with the availability and delivery of BFBS production, broadcast and transmission services.
- To proactively identify opportunities to better meet the changing needs of our organisation and that of our customer.
- Identify improvements, efficiencies and changes required to any infrastructure, plant or systems.
- To create and maintain process and support documentation, ensuring that it is up to date, accessible and accurate.

- To establish & maintain relationships with colleagues at all levels across the organisation.
- To establish & maintain relationships with our customer, including local military command and officials either at, or representing our operational locations.
- To support BFBS management in delivering the organisational and department strategy as part of the Technology team.
- To champion written procedures and site documentation with a view to improving maintenance regimes and implementing best practice processes
- To improve and maintain the level of service we provide to our internal & external customers.
- To ensure that BFBS health & safety policy is adopted and followed, including the effective use of risk assessments.
- To be responsible for managing any other duties that are commensurate with this position or reasonably required.

### **Person Specification**

| <b>Your Knowledge and Skills</b>                                                                                                                                                                              |                                                                                                      |
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| <b>Essential Criteria</b>                                                                                                                                                                                     | <b>Desirable Criteria</b>                                                                            |
| An understanding of electrical theory and electrical safety. You don't have to be a qualified electrician, but you do need to be able to work safely with electricity.                                        | Educated to Degree, HND, HNC or equivalent level in electronic/broadcast engineering                 |
| A basic understanding of IT such that you understand how to configure a laptop's network port, understand IP addressing and subnets and can talk knowledgeably about VONs, VLANs, MFA, managed switches, etc. | Experience of implementing new initiatives or driving through process change and new ways of working |
| An interest in broadcast technology and willingness to learn.                                                                                                                                                 | Experience of introducing & managing ITIL methodologies                                              |
|                                                                                                                                                                                                               | Experience of managing, progressing and completing small and medium sized projects                   |

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|                                                                                                                                                                                            | Experience in supporting critical broadcast, IT & transmission systems. |
| <b>Your Key Attributes</b>                                                                                                                                                                 |                                                                         |
| <b>Collaboration</b> - Ability to work proficiently with others to achieve team and organisational objectives.                                                                             |                                                                         |
| <b>Communication</b> - Ability to present technical information and communicate technical issues to all audiences, clearly and concisely either, in written & verbal form.                 |                                                                         |
| <b>Influencing &amp; Negotiating</b> - Ability to present technical information and communicate technical issues to all audiences, clearly and concisely either, in written & verbal form. |                                                                         |
| <b>Time Management</b> - Organised, methodical and an ability to successfully time manage a high workload                                                                                  |                                                                         |

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| <b>Supplementary Conditions</b>                                                                                                                                                     |
| Prepared to undergo security check and sign the Official Secrets Act<br>Willing to travel to other countries if necessary<br>Must hold a valid driving licence for a manual vehicle |